Diligencia – Delivering clarity in an opaque region

James.Redfern@DiligenciaGroup.com ABCC, July 2023







A specialist regional (MEA) Due Diligence & **Corporate Intelligence firm**







ClarifiedBy.com launched in

OUR VISION IS...

To promote fairness and trust in business by providing access to accurate information.

We want the facts we share to inform decisions, strengthen relationships and be a foundation for growth in the economies we serve.



entity profiles across Africa and the wider Middle East



2016

Specialists across 3 continents: **Oxford**, UK **Tangier, Morocco Dubai, UAE**

countries covered All of Arab world, sub-Saharan Africa, Iran, Turkey, Pakistan





ABCC - Evolution of Banking, Finance & Insurance

Regulatory frameworks, legal measures and best practise needed to ensure data protection and counter the risks posed by cyber and financial malpractice

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FINANCIAL

Insider trading Ponzi schemes Accounting fraud Embezzlement **Money laundering Insider** abuse **Market manipulation** Mortgage fraud Churning **Pyramid schemes**

CYBER

Hacking Phishing

Malware

der

(DoS) attack **Senial**

eaches Social engineering Cyberstalking & online harassment Insider threats Cyber espionage





CURRENT STATE

- Large scale and rapid digitalisation of financial products...
- Greater digitally-enabled financial products and services,
- Expanded digital supply chain
- **Increased security** in the developed world
- Arab world's increasing geopolitical relevance (esp. Africa)

Part of the solution

- Governments should establish National Cyber Security Centres,
- Work across borders with neighbours, but also
- Improve financial and digital literacy of its citizens

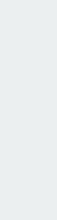
Financial Inclusion Global Initiative (FIGI), the World Bank and SecAlliance











FINANCIAL

Central Bank of Bahrain





Ministry of Industry and Commerce



CENTRAL BANK OF KUWAIT











مصرف الإمارات العربية المتحدة المركزي CENTRAL BANK OF THE U.A.E.



Securities & Commodities Authority







هيئة قطر للأسرواق الماليسة

Qatar Financial Markets Authority









هيئة السوق المالية 🏽 Capital Market Authority



CYBER



Information & eGovernment Authority





سلطنة غمان وزارة النقل والاتصالات وتقنية المعلومات Sultanate of Oman Ministry of Transport, Communications and nformation Technology

هيئة تنظيم الاتصالات والحكومة الرقمية TELECOMMUNICATIONS AND DIGITAL GOVERNMENT REGULATORY AUTHORITY



الهيئــة الـوطـنيــة لـلأمــن الإلـكـتـرونـــي NATIONAL ELECTRONIC SECURITY AUTHORITY

لإمارات العربيـة الملحــدة UNITED ARAB EMIRATES













FUTURE RISKS AND OPPORTUNITIES

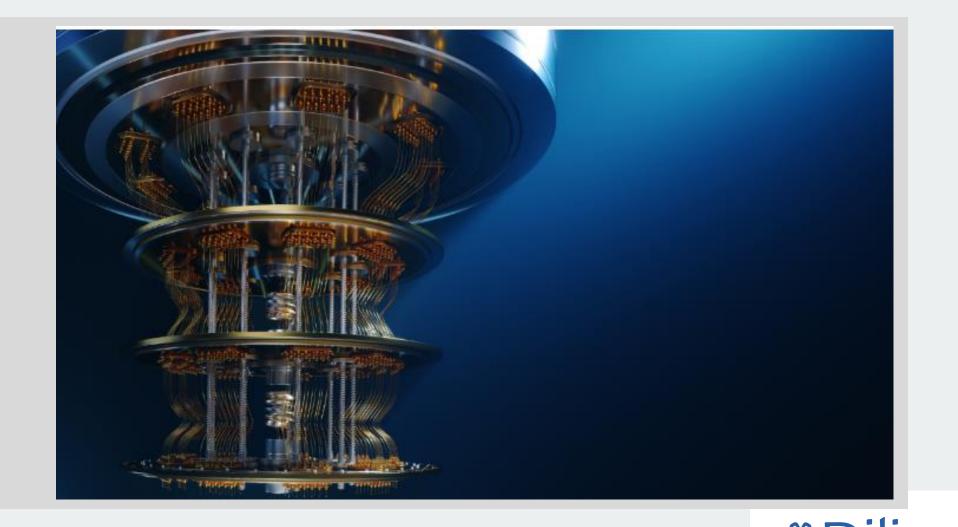


Al.....

Quantum Computing.....

- Cryptography
- Drug development •
- Financial modelling
- Healthcare
- ...but will also be used by the criminal fraternity

• Opportunity is to 'surface' information (e.g. SARs) • Also used by the criminal fraternity (e.g. Deep Fakes)



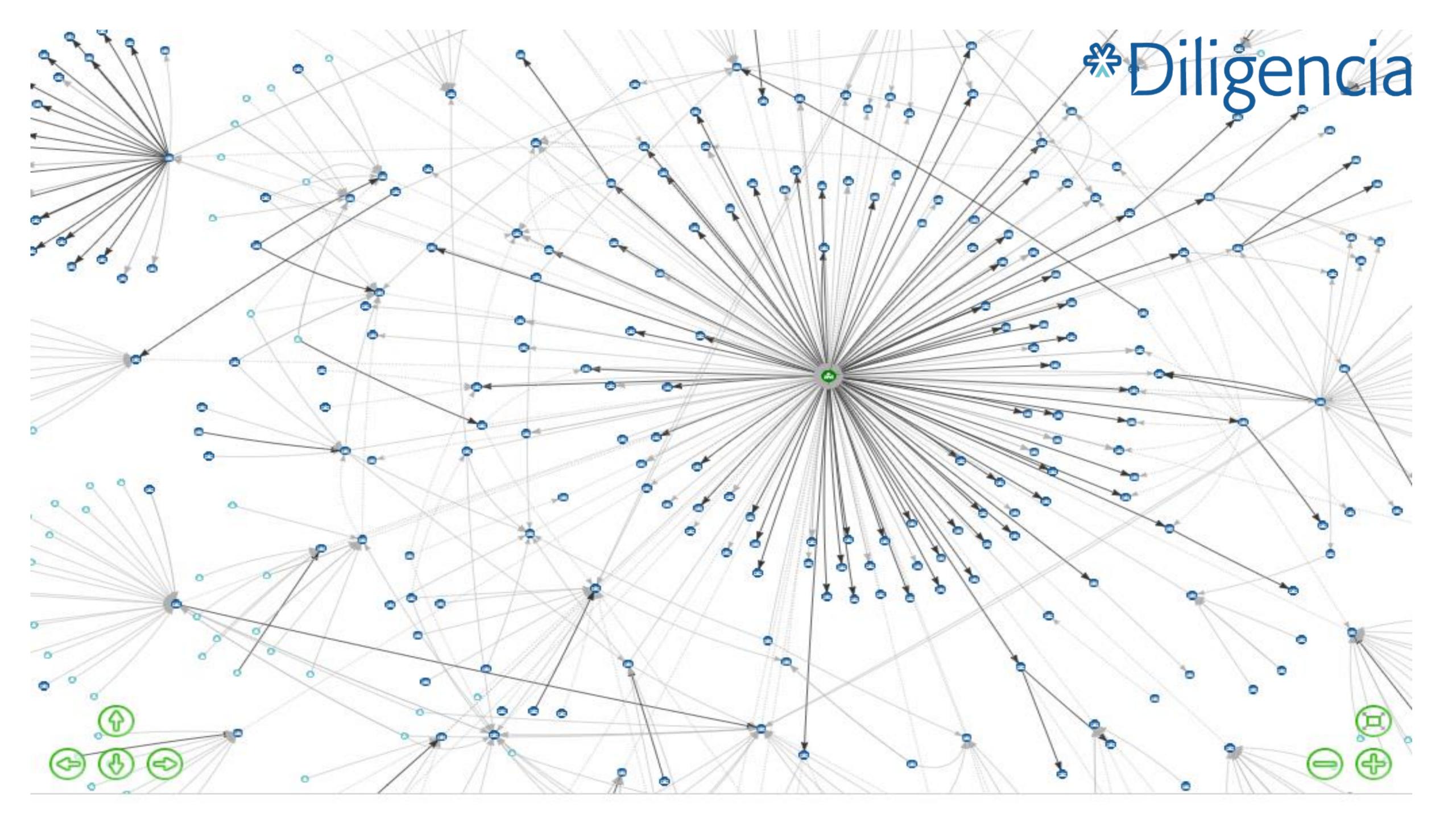




Do you Really Know Who You Are Dealing With?







SO, WHAT ARE THE BEST PRACTICES?

- Know Your Customer* (* Business, Supplier, Counterparty, Issuer, Prospect, etc. etc.)
- \succ Be nimble in adopting **Regulations & Directives** the collective power of the state(s)
- \succ Continually evolve How best to 'onboard', then how best to review, use of technology?
- Ironically for Diligencia to uncover information from difficult-to-get regions (which is less digitised/open) is in its own way an insurance against external threats

Well – maybe back to meeting in person, shaking hands, building relationships, earning trust and establishing that a person and their business and networks are real... ...thank you to the ABCC for that!



THANK YOU

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